



Patient part charge rates (GST inclusive):

North Island	
Northland	\$61.00
Auckland	\$74.00
Waikato (including Taumarunui), Gisborne, Bay of Plenty, Hawke's Bay	\$67.00
Taranaki	\$46.00
Manawatu – Whanganui (excluding Taumarunui)	\$61.00
South Island	\$67.00

* Wellington region not served by St John.

➤ 0800 ST JOHN (0800 785 646)
www.stjohn.org.nz



St John is proudly
 supported by



Ambulance and patient transport charges

(as at 1 February 2011)



St John

first to care

AMBULANCE



Patient charges: This leaflet describes the current charges for ambulance transport services as at 1 February 2011.

St John Ambulance Services are not fully government funded. Contracts with the Ministry of Health, the Accident Compensation Corporation (ACC) and District Health Boards fund nearly 80% of our Ambulance Service direct operating costs. The shortfall is made up from:

- ▶ community donations, fundraising, revenue from our commercial activities, and the contribution of our volunteers
- ▶ contributions from part charges.

▶ The categories for Ambulance Services and charges are:

a) Accident related ambulance services

ACC covers the cost of ambulance transport for personal injury within 24 hours of the injury, where the injury meets the ACC criteria.

For injuries older than 24 hours and those not meeting ACC criteria, there will be a part charge referred to in section b) Acute medical related Ambulance Services. Please see the ACC website www.acc.co.nz for further information.

No charge if ACC criteria met.

b) Acute medical related Ambulance Services – patient part charges

The Ministry of Health partially funds Ambulance Services for ambulance attendance and/or transport for those people eligible to receive publically funded healthcare services in New Zealand. The remaining cost is charged to the patient as a part charge.

The part charge applies to medical emergencies, as well as accident related injuries that are older than 24 hours and injuries that do not meet ACC criteria.

This applies to:

- ▶ New Zealand citizens and residents holding a returning residents visa, or those who have been living in New Zealand for two years or more
- ▶ citizens from Niue, Tokelau, Cook Islands, Ross Dependency
- ▶ NZ citizens residing overseas and returning for a visit
- ▶ UK citizens normally residing in the UK and visiting NZ who seek urgent medical treatment

Citizens from all other countries including Australia pay the full cost of ambulance transport. Please see the Ministry of Health website www.moh.govt.nz/eligibility for further information.

The cost for these patients	\$600
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Please see the St John website www.stjohn.org.nz for the very latest information on patient part charges.

c) Ambulance private hire charges

The following transports incur a private hire charge

- ▶ to or from a private address including rest homes
- ▶ to or from a hospital clinic (if not hospital authorised)
- ▶ discharge from hospital

These transports are not covered by government funding and incur a full charge. Invoicing is based on actual patient kilometres travelled.

Charges (GST inclusive):

Transports (patient kms)	Rates
35 kms or less	\$145
36 – 100	\$4.10 per km
101 – 400	\$4.50 per km
400 +	\$5.45 per km
Non eligible visitors	\$615 minimum (up to 140 kms after which private hire rate applies)

Distances exceeding 100 kms may incur additional costs.

d) Hospital transfers

The cost of ambulance transport ordered by a District Health Board (DHB) will be met by the DHB. If transport is not ordered by a DHB then a private hire charge will be incurred.

No charge if transport is ordered and authorised by a DHB.

* Please note: charges may be subject to increase. Increases will be published on the St John website www.stjohn.org.nz